



Walnut Tree Farm

Information Pack



Welcome to Walnut Tree Farm

We're pleased you are staying with us and to help you settle in we've created this pack which contains the following information:

- Emergency contacts
- Site layout
- Site rules
- Useful info
- How to find us

We hope you enjoy your stay with us. We welcome your feedback, so please feel free to make comments via the Feedback forms found in the amenity block.

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CONTACT

T: 01953 571 633

E: stay@walnuttreefarmnorfolk.co.uk

W: walnuttreefarmnorfolk.co.uk

Walnut Tree Farm | Swanton Road | Dereham | Norfolk | NR20 4PT



Walnut Tree Farm

EMERGENCY CONTACT DETAILS

Below are some useful contact addresses and numbers. Our contact details are shown below and we will endeavour to help you as soon and much as possible.

Emergency services (ambulance, police, fire): Dial 999 or 111 (for non-emergencies).

Nearest doctors surgery:

The Elmham Surgery

Address: Holt Rd, North Elmham, Dereham NR20 5JS

Phone: 01362 668215

Swanton Morley Surgery

Address: Dereham Rd, Dereham NR20 4LT

Phone: 01362 668215

Nearest hospitals:

Norfolk and Norwich University Hospital (A&E)

Address: Colney Ln, Norwich NR4 7UY

Phone: 01603 286286

The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust (A&E)

Address: Gayton Rd, King's Lynn PE30 4ET

Phone: 01553 613613

In an emergency our address/contact details/locations are:

Walnut Tree Farm

Swanton Road

Dereham

Norfolk

NR20 4PT

John Fish: 01953 571 633 / 07869 121 803

Grid Ref: TG 01107 15444

X (Eastings): 601107 - Y (Northings): 315444

Longitude: 52.699305 - Latitude: 0.97485510



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EMERGENCY CONTACT DETAILS

Nearest dental surgery:

Wellington House Dental Practice

Address: 17 Wellington Road, Dereham NR19 2BP

Phone: 01362 695504

Beech House Smile Clinic

Address: 56 High St, Dereham NR19 1DR

Phone: 01362 692044

Nearest veterinary surgery:

Larwood and Kennedy Veterinary Practice - Dereham

Address: 7 Wellington Road, Dereham NR19 2B

Phone: 01362 692508

The Grove Veterinary Group - Dereham

Address: Unit 16, Royson Way Hurn Road, Dereham NR19 1WD

Phone: 01362 696772



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SITE RULES

Check In:

Tourer pitches may be occupied from 2pm on the day of arrival until 11am on the day of departure unless otherwise stated. Any change to these arrangements will be notified on your booking confirmation letter. If you do not depart at these times we may charge you a late departure fee. When you arrive please report to reception along with your booking reference/surname.

Dogs:

Well behaved dogs are welcome, but they must be kept on a lead at all times. This is due to having sheep and nearby game birds. Dog owners are responsible for clearing up after their dogs and disposing of dog fouling in the bins provided. Aggressive dogs or noise disturbance will not be tolerated

Children:

Children under 14 years must be supervised at all times, as this is a working farm with animals and hazards present.

Outdoor Play Area:

Our outdoor play area is available for our guests to use throughout the duration of their stay. Please note that Walnut Tree Farm are not be liable for any loss, damage or injury suffered by the use of the outdoor play area. We also request that all children must be supervised at all times and there is no misuse of the facilities that could compromise the safety of the users/guests.

Guest Courtesy and Conduct:

Please respect fellow guests and be quiet after 10pm and before 7am.

No Ball Games (including anything that can damage cars/caravans) on the Caravan site.

Don't Climb or Lean on the Gates or Fences (some have an electric wire to prevent animals from reaching through).

Sound producers are not to be played at any time to the annoyance of others especially after 10 pm in the evening.

All indoor areas are strictly non-smoking, this policy extends to the use of vaporisers, e-cigarettes or other similar devices due to their similarities to cigarettes.

Continued overleaf...



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SITE RULES (continued)

You are responsible for the behaviour of all members of your party. Behaviour should be in keeping with the family environment and should not be excessive, noisy or disruptive, especially after 10 pm at night. Offensive, aggressive or illegal behaviour or language towards anyone (including our staff) will not be tolerated and may result in the police being involved.

Electricity Fair Usage Policy:

At Walnut Tree farm we wish for your stay with us to be as hassle-free as possible and to offer pitch fees that are inclusive of our services and facilities rather than a lower base price with multiple add-ons (i.e. charges for dogs/use of shower etc).

In response to the rising energy costs we have listened to our guests to find a solution that we believe is fair, up-front and honest. As a result we have implemented a policy where we continue to include 16 amp EHU within our pitch fees with the use of Smart Top-Up Meters.

We have added Smart Top-Up Meters to all our pitches and included an allowance of 10 KWH/units of electricity for every 24 hours period that you stay within the pitch fees. Your full KWH/unit allowance will be applied upfront at the start of your stay to the Smart Top-Up Meter, for example 2 nights stay will include 20KWH/units, 7 Nights will include 70KWH/units.

It is important to us that if we offer 16 amp EHU included in our pitch fees that allowance is reasonable and does not lead to extensive top ups as we don't want to inconvenience the majority of our guests. That's why we have researched and found that 10 KWH/units seems to be adequate to cover the average daily usage per caravan or motorhome.

The current status/usage can be viewed via a smartphone or tablet (by simply scanning a QR code) from the comfort of your own caravan or motorhome. If in the event that you need to top up more electricity, this can be purchased without the need to even leave the comfort of your own caravan or motorhome via a smartphone or tablet in the same way as viewing the status. The top up ranges from £2- £100 and the cost of the electric is based on the "Government Ofgem Price Cap".

On arrival you will receive an information sheet that provides instructions and the unique QR code to your meter in order to view balances and make top up payments.

Walnut Tree Farm are not be liable for any loss, damage or injury suffered by the holidaymakers, personal possessions, cars or contents.



Walnut Tree Farm

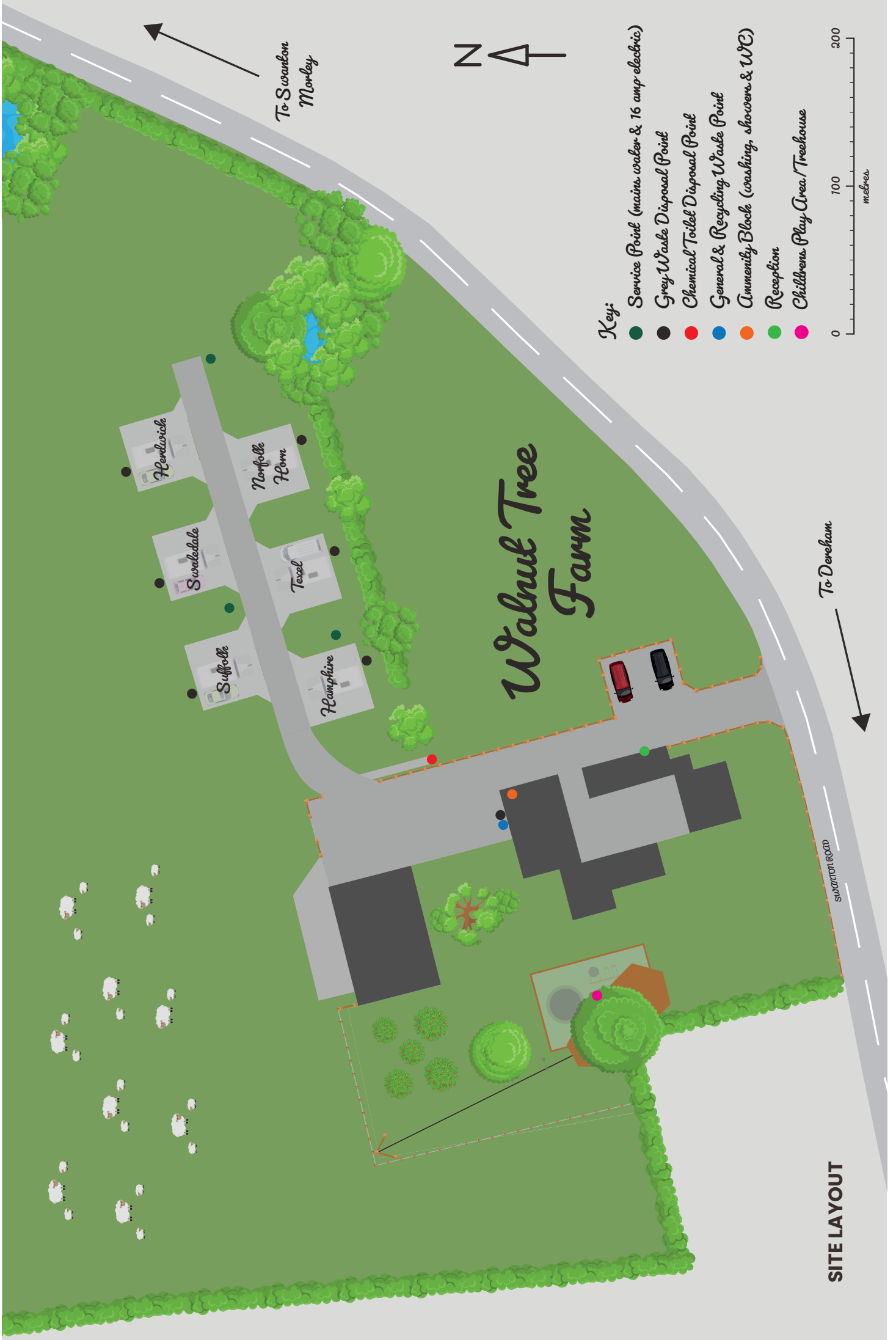
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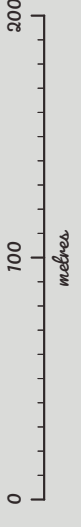


To Swanton
Morley



Key:

- Service Point (mains water & 16 amp electric)
- Grey Waste Disposal Point
- Chemical Toilet Disposal Point
- General & Recycling Waste Point
- Amenity Block (washing, showers & WC)
- Reception
- Childrens Play Area/Treehouse



Walnut Tree Farm

To Dereham

SITE LAYOUT



Walnut Tree Farm

USEFUL INFO

Walking from our site

There are many walks in the local area and the village of Swanton Morley is a short walk from our site and boasts a post office and convenience store, butchers and 2 pubs.

As there are no footpaths along Swanton Road (the road along the front access to our site) we strongly suggest to access the local walks and access to the village by walking over our meadows and onto Hoe Road South. Please see overleaf a map of the access to Hoe Road South.

Walking on our site

Although our sheep graze the meadows surrounding our site during spring, summer and autumn, they only graze one area at a time therefore you are free to stretch your legs or those of 4 legged friends on the areas that are not currently being grazed (however please respect that all pets should be on leads at all times and please ensure fouling is cleared up and disposed of in our bins).

During winter months our sheep will be housed and therefore the entire meadows can be used however the fields can be very wet in winter therefore wellingtons or walking shoes will be required.



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SITE LAYOUT

Pathway to the Village



To the Village

How Road South

Pathway to the Village

To Swanton Morley

To Dereham

Swanton Road

Walnut Tree Farm

Hampshire
Suffolk
Swaledale
Norfolk Horn
Henwick

- Key:
- Service Point (main water & 16 amp electric)
 - Grey Waste Disposal Point
 - Chemical Toilet Disposal Point
 - General & Recycling Waste Point
 - Amenity Block (washing, showers & WC)
 - Reception
 - Childrens Play Area/Treehouse



USEFUL INFO

Local village: Swanton Morley

Swanton Morley is a small Norfolk village approx 1 mile away and boasts a post office and convenience store, butchers and 2 pubs.

Local town: Dereham

Dereham is a historic market town (with markets on Tuesday and Fridays) with various pubs and takeaways and offers free parking in its various car parks. Morrisons supermarket is located close to the town centre and on the outskirts of the town are various outlets, pubs etc including Tesco extra, Aldi, Lidl and McDonalds.

Local pubs:

Darby's Freehouse & Restaurant

Address: Elsing Rd, Swanton Morley, Dereham
NR20 4NY
Phone: 01362 637346



Click or
scan the
code to
visit

The Lodge

Address: Main Road, North Tuddenham,
Dereham NR20 3DJ
Phone: 01362 638466



The Fox At Lyng

Address: The St, Norwich NR9 5AL
Phone: 01603 872316



The Honingham Buck

Address: 29 The St, Honingham, Norwich NR9 5BL
Phone: 01603 880393





Walnut Tree Farm

USEFUL INFO

Local farmshops:

Dann's Farm Shop

A small family business, hand making high-quality, luxury ice cream that is big on flavour with milk from their own 400 cow dairy farm. Fresh milk is also available from their farm shop.

Address: 4 Pound Ln, North Tuddenham, Dereham NR20 3DA. Phone: 01362 638116



Click or scan the code to visit



Fielding Cottage

A farm shop and kitchen offering the very best local produce that our county has to offer and also their award winning cheeses and skin care products.

Address: Fieldings Colton Road, Honingham, Norwich NR9 5DJ. Phone: 01603 880685



Local attractions:

Sandringham Estate

Sandringham is the country retreat of Her Majesty The Queen and has been the private home of four generations of British monarchs since 1862.

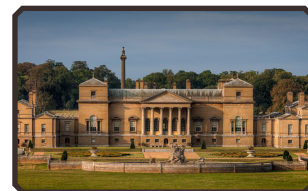
Address: Sandringham PE35 6EN



Holkham Hall & Estate

Holkham Hall is an 18th-century country house constructed in the Palladian style for the 1st Earl of Leicester by the architect William Kent.

Address: Holkham Rd, Wells-next-the-Sea NR23 1AB



Blickling Hall

Built in 1616, the Jacobean hall has an impressive history. Home to the Boleyn family between 1499 and 1505 and birthplace of Anne Boleyn in 1501.

Address: Blickling, Norwich NR11 6NF



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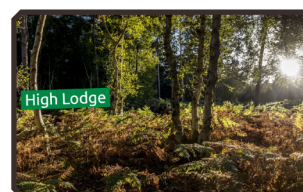
USEFUL INFO

Local attractions:

High Lodge - Forestry England

Experience nature at its finest with play areas, cycling & walking trails, a café & tree canopy adventure course in the national forest.

Address: Thetford Forest, High Lodge, Brandon IP27 0AF



Click or scan the code to visit



Go Ape - Thetford Forest

Outdoor adventure tree top ropes courses and ground-based Forest Segway Safaris

Address: Go Ape Thetford, High Lodge Forest Centre, Brandon IP27 0AF



Pleasurewood Hills - Family Theme Park

East Anglia's premier theme park, located just off the A47 between Great Yarmouth Norfolk and Lowestoft Suffolk.

Address: Leisure Way, Lowestoft NR32 5DZ



Hunstanton Fair

Rainbow Park is a small, family-owned waterfront amusement park with traditional & modern rides, plus 2 game arcades located right on the seafront.

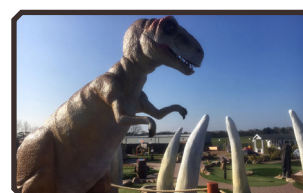
Address: Seagate Rd, Hunstanton PE36 5BD



Congo Rapids - Adventure Golf

An 18 hole adventure golf expedition takes you riding on self propelled rafts, putting through the cannibal cooking pot and into the land of the dinosaurs.

Address: Bawburgh Rd, Easton, Norwich NR9 5GA



Bishops Boats - Blakeney Seal Trips

See the seals in their natural environment, basking on Blakeney Point or swimming freely around the boat. Daily boat trips on traditional wooden clinker boats.

Address: Blickling, Norwich NR11 6NF



And many others... visit: allthingsnorfolk.com



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Caravan spares accessories/caravan repairers:

Greentrees CaravanStore Ltd

Address: Adventure House Business Park, Hurn Road, Dereham NR19 1WD

Phone: 01362 696434

www.greentrees-caravanstore.co.uk



Norwich Camping and Leisure

Address: 58 Yarmouth Rd, Blofield, Norwich NR13 4LQ

Phone: 01603 717600

www.norwichcamping.co.uk



Gas suppliers:

The nearest suppliers of gas are located in Dereham. Both Morrisons and Tesco superstores have fuel stations and also in the town is a BP fuel station that supplies gas.

WiFi information:

We are pleased to offer free wifi at the pitches and to as much of the site as possible. Please note that due to our rural location unfortunately our connection is not fibre and therefore may not be as fast as your home connection. To ensure the wifi service is available to all guest we would ask you to be mindful of downloading/streaming large files etc. This service or speed is not guaranteed, and may be throttled if the service is abused.

Connecting to the network:

Network: walnutreefarmnorfolk

Password: walnuttree

Anything we haven't included?

If there's anything that we've missed, then please let us know and we will be happy to help.



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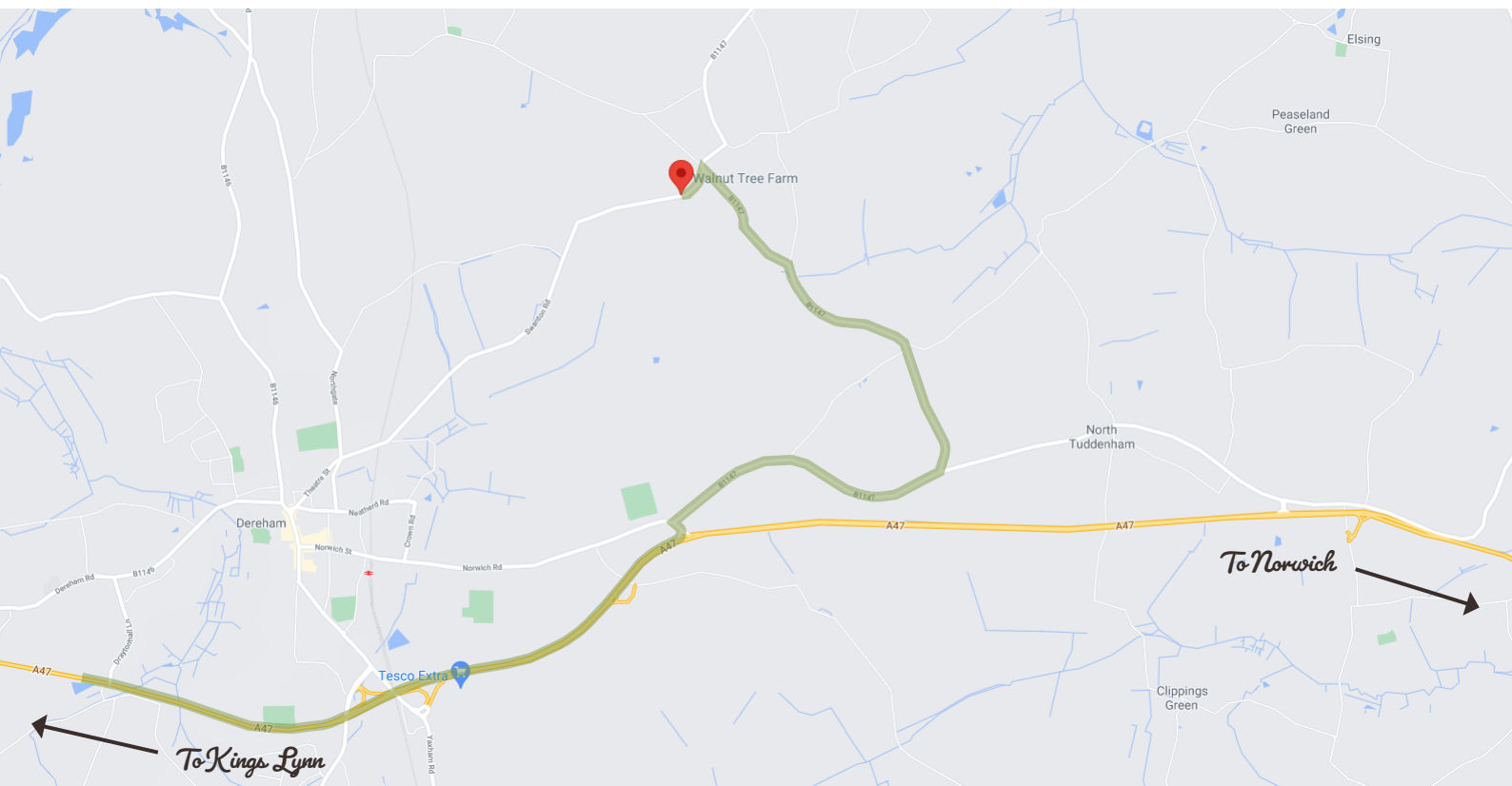
HOW TO FIND US

From WEST (Kings Lynn/Swaffham) take A47 to Norwich:

Please note that sat navs may direct you through the town centre of Dereham. We recomend to follow the below route to avoid the town centre and narrow roads.

At Dereham, take exit off A47 onto Norwich Road/signposted to "Swanton Morley"
Immediately after leaving exit turn right towards "Swanton Morley"
Continue for approx 1.5 miles
Turn Left onto Mowles Road/B1147 towards "Swanton Morley"
Turn Left onto Swanton Road
After approx. 250m turn right in Walnut Tree Farm, Swanton Road, Dereham NR20 4PT

Please note that sat navs will show the destination as being on the left however Walnut Tree Farm is located on the right, approx 50m before the sat nav destination.



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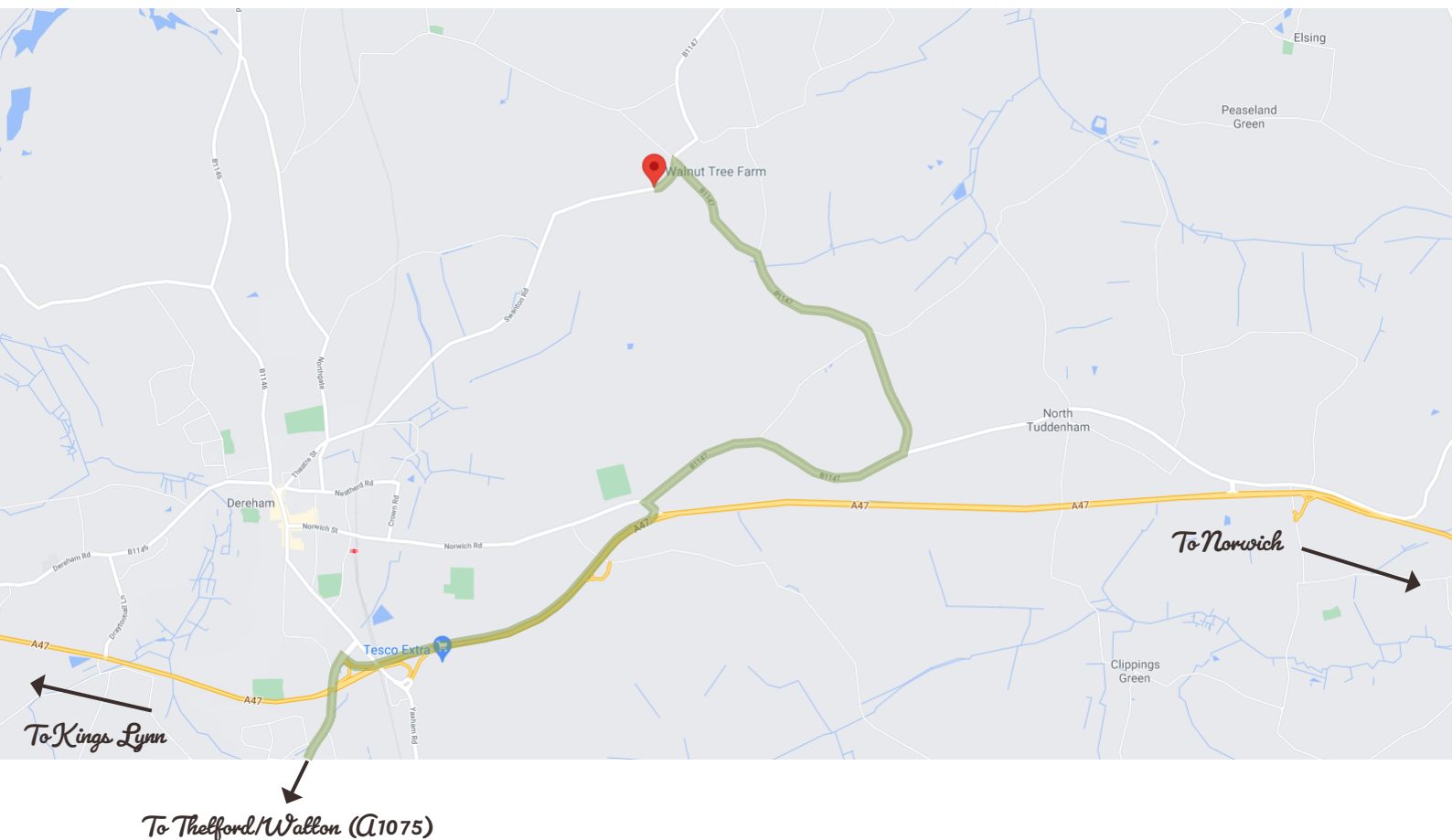
HOW TO FIND US

From SOUTH (Newmarket/Thetford) take A11 to Norwich:

Please note that sat navs may direct you through the town centre of Dereham. We recomend to follow the below route to avoid the town centre and narrow roads.

At Thetford, take the 1st exit from the roundabout from the A11 onto A1075
Follow road for 21 miles to Dereham, turn right onto slip road to A47
Take exit off A47 onto Norwich Road/signposted to "Swanton Morley"
Immediately after leaving exit turn right towards "Swanton Morley"
Continue for approx 1.5 miles
Turn Left onto Mowles Road/B1147 towards "Swanton Morley"
Turn Left onto Swanton Road
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From EAST (Norwich) take A47 to Kings Lynn:

Take exit off A47 towards North Tuddenham

Turn right onto Fox Lane

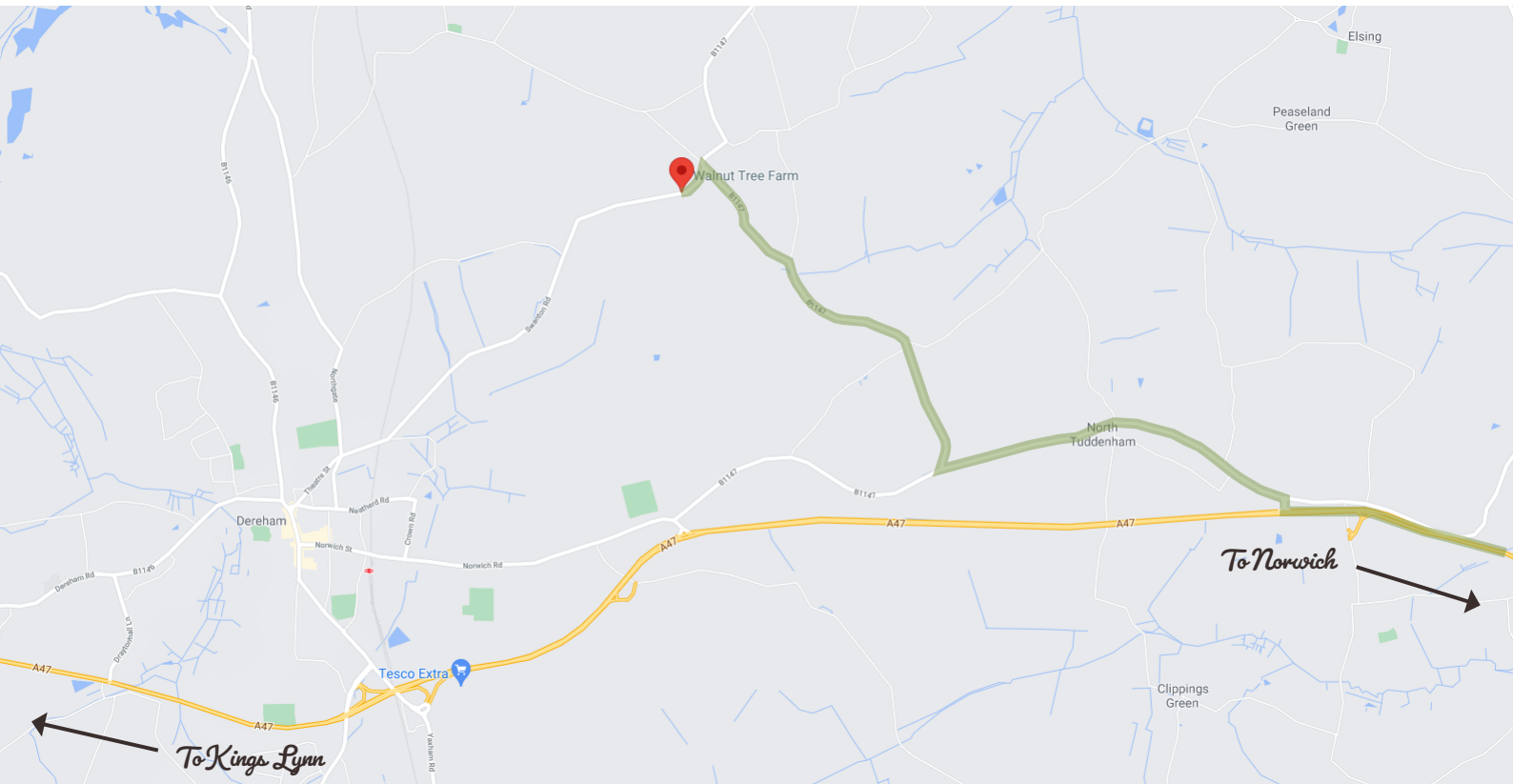
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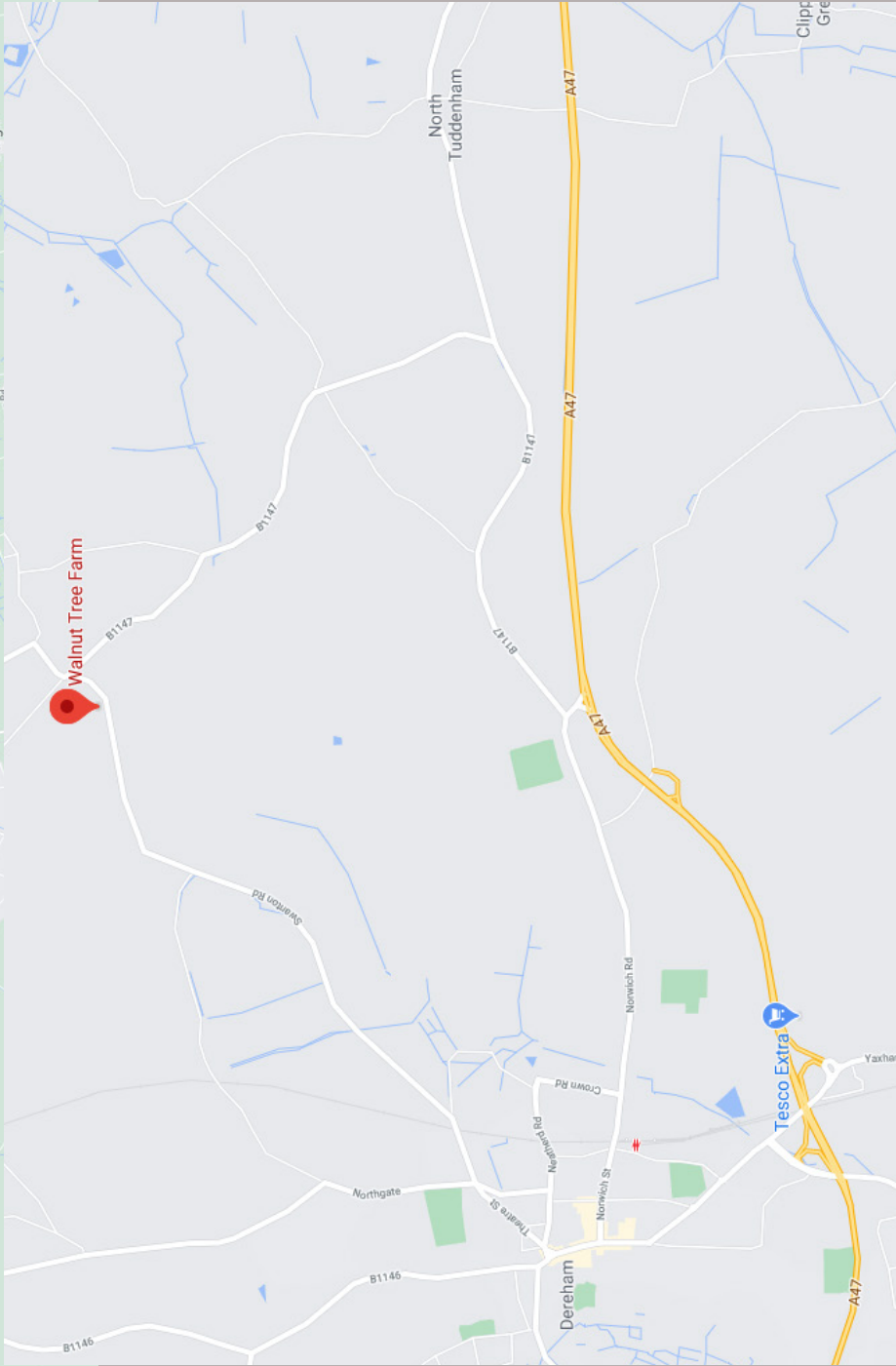
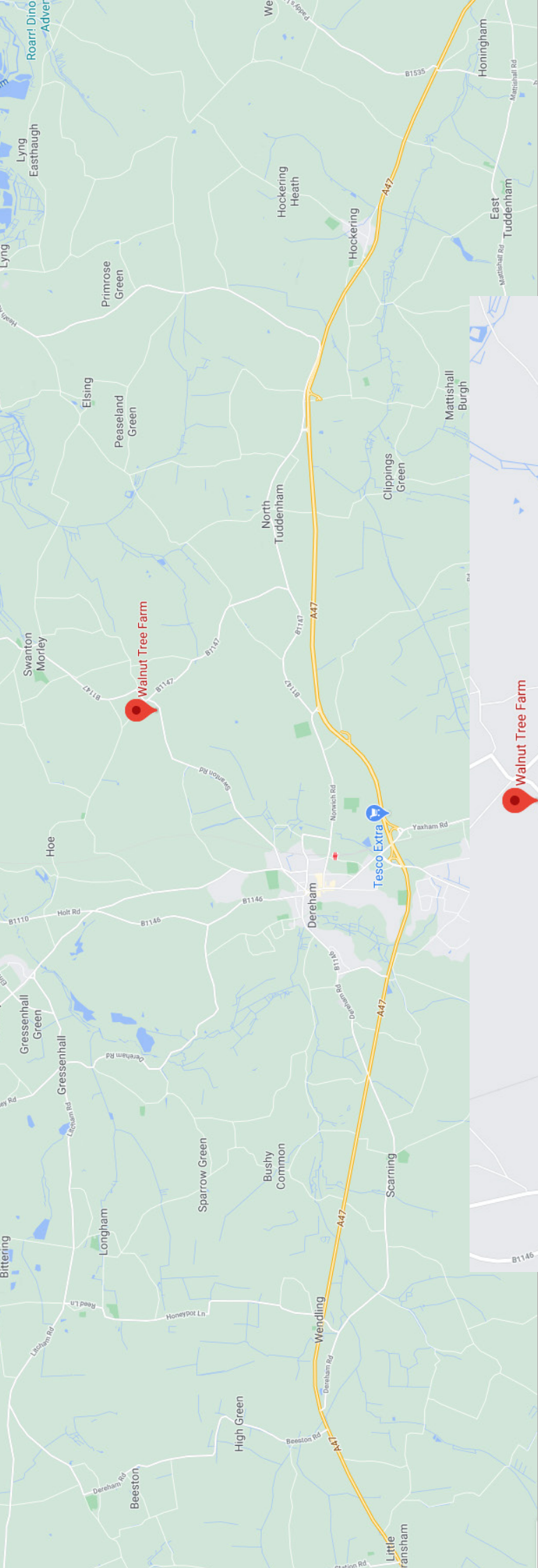
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